

2019

BUSINESS ADMINISTRATION HONOURS

Eighth Paper

(Group - A)

(Human Resource Management)

Full Marks : 50

*The figures in the margin indicate full marks.**Candidates are required to give their answers in their own words as far as practicable.*Answer *any five* questions.

1. (a) What is the relevance of Human Resource Management in an organisation?
(b) Discuss the objective and scope of Human Resource Management. 5+5
2. (a) What is meant by Human Resource Planning?
(b) Discuss the steps in the process of Human Resource Planning. 5+5
3. (a) What are the steps involved in performance appraisal process?
(b) Distinguish between Dismissal and Retrenchment. 5+5
4. (a) What do you mean by collective bargaining?
(b) What are the pre-requisites of collective bargaining?
(c) What are the types of collective bargaining? 3+3+4
5. What do you mean by wage differentials? Elucidate different causes of wage differentials. 5+5
6. Write short notes on (*any two*) : 5+5
 - (a) Selection Errors
 - (b) Quality Circles
 - (c) Adjudication
 - (d) Industrial Dispute.
7. (a) Define the term 'Industrial Dispute'.
(b) What are machineries provided under Industrial Disputes Act for settlement of Industrial Disputes?