## 2020

## **BUSINESS ADMINISTRATION — HONOURS**

## **Sixteenth Paper**

(Human Resource Management Group)

[Employee Relations]

Full Marks: 100

(Time: 2 hrs.)

The figures in the margin indicate full marks.

Candidates are required to give their answers in their own words as far as practicable.

Group - A

(Marks: 50)

Answer any two questions.

25×2

- 1. Explain the concept and scope of Industrial Relations.
- 2. Discuss the role and function of ILO.
- 3. Mention various causes of Industrial Disputes.
- 4. State the significance of Collective Bargaining for employees.
- 5. Meaning of Workers' Participation in Management. Role of Third Party in WPM.
- 6. Functions of Third Party settlement machineries for settlement of Industrial Dispute.
- 7. Discuss the trend of unfair labour practice in Industrial Conflict.
- 8. Discuss the role of the Government in case of Industrial Dispute.
- 9. Discuss about Tripartite bodies and its impact.
- 10. Write short notes on any two of the following:
  - (a) Steps in collective bargaining.
  - (b) Bipartite bodies
  - (c) Lay off and Retrenchment
  - (d) Voluntary Arbitration.

Please Turn Over

ABB(III)-Business Administration-H-16 (H.R.M. Gr.)

(2)

## Group - B

(Marks: 50)

Answer any two questions.

25×2

- 11. What is role of Trade Union in a large organisation? Why do the employees join a Trade Union?
- 12. Write a brief about SCOPE (Standing Committee of Public Enterprise).
- 13. Why is an Employer's Organization formed? How does it impact employees?
- 14. What do you mean by Political Affiliation of Trade Union?
- 15. Elucidate the aims, objective of Chambers of Commerce and Industrial Associations.
- 16. What are major sources and uses of the funds of a Trade Union?
- 17. Discuss the procedure for Registration of a Trade Union.
- 18. Name some trade/sector focused unions and explain how are they different from generic trade unions.
- 19. State the full form and in brief discuss the role of FICCI.
- 20. Write short notes on (any two):
  - (a) Confederation of Indian Industry
  - (b) Multiplicity of Trade Unions
  - (c) Indian Labour Conference
  - (d) Central Trade Union Organization.